Case Study



Peter Mac Centre Invests in MAGIQ Performance





The Challenge

Peter Mac staff have been happily using MAGIQ Performance for over 12 years. Over time, employees have come and gone, each tended to customise the software.

The Solution

MAGIQ Software completed a refresh and rebuild of the software to simplify data connectors while retaining the same financial reporting throughout the organisation.

The Benefits

MAGIQ Performance allows staff to utilise data queries. It provides a one-stop shop for finance and people budgeting reports that not only gives the stakeholders concise data but alert the finance team when they are close to going over budget. The software also allows for the automated distribution, collaboration, and publishing of budgets throughout the organisation.

About Peter MacCallum Cancer Centre

Public Health industry

2,500+ staff

"It is encouraging to know that the data is derived from a single, secure source of truth. Providing this information empowers and enables our stakeholders to be aware of our exact financial positioning and provides a strong awareness of the financial situation. Users can filter down to different cost centres and departments."

Mark Grigg, Financial Performance Manager "One of the software's greatest strengths is that the data shown depends on the user's profile. We have set up a suite of standard reports for users to access via the Peter Mac Portal, which means users can easily rely on the same report each month. We have linked the active directory to users; no login details are required. Excel publisher is brilliant as well. It allows the team to set up reports in Excel and schedule them to be distributed to stakeholder inboxes with all the data dynamically updated." Mark Grigg, Financial Performance Manager.

Peter Mac recently implemented a new installation of the MAGIQ Performance Software with new data connectors for GL and Payroll.

MAGIQ Performance provides a single automated framework to develop and manage complex organisational budgets and financial performance and improve reporting to key stakeholders on staff and leave balances.

"For the past 12 years, we have happily used MAGIQ Performance. Over time staff has come and gone, and each tended to customise the software, so we decided to do a complete refresh and rebuild of the software, simplifying our data connectors but retaining the same financial reporting," explained Mark Grigg, Deputy Chief Financial Officer at Peter Mac.

Approximately 250 staff utilise MAGIQ Performance to determine the organisations' financial performance, with users consisting of cost centre managers, commercial business managers, and executive managers. The software enables staff to apply intricate datasets to create reports on cost variance analysis, actuals vs. budgeted, and biannual cost forecasting. It also completes the entire budgeting process, including FTE and labour costs.

The Provision of Financial Performance Insights and the Creation of an Organisational Scorecard

"MAGIQ Performance allows me to utilise data queries and receive prompt information on our standard charter of accounts - in line with the Department of Health's reporting requirements. Through MAGIQ Performance, we have a one-stop shop for finance and people budgeting reports that provide stakeholders with concise data and alert us when we are close to going over budget.

MAGIQ Performance has enabled the creation of an 'organisational scorecard,' which provides automated distribution, collaboration, and publishing of budgets throughout the organisation. The scorecard is scheduled to begin in June and be delivered to our stakeholder's inboxes at 5 am on the 10th day of the month.

Knowing that the data is derived from a single, secure source of truth is encouraging. Providing this information empowers and enables our stakeholders to be aware of our exact financial positioning and provides a strong awareness of the financial situation. Users can filter down to different cost centres and departments.

Permission-Based Reporting

One of the software's greatest strengths is that the data shown depends on the user's profile. We have set up a suite of standard reports for users to access via the Peter Mac Portal, which means users can easily rely on the same information each month. We have linked the active directory to users; no login details are required. Excel publisher is brilliant as well. It allows the team to set up reports in Excel and schedule them to be distributed to stakeholder inboxes with all the data dynamically updated.

I look forward to refining and automating other financial reporting tasks. We are also keen to explore the option of MAGIQ Performance in the Cloud.

Regarding the MAGIQ team, we found working with the team to be excellent. They were accommodating and responsive and had a deep knowledge of the product, meaning they could guide and direct us on how to get the most out of the system. We developed a robust and pivotal relationship in a short amount of time.

The MAGIQ Performance software also helped the team during the COVID-19 pandemic to track additional costs and resources required. Our MAGIQ Performance portal and scorecard allowed us to track overtime spikes, demonstrating the growing leave balances and the additional staffing costs associated with COVID-19.

The MAGIQ Performance rebuild has meant it is easier for stakeholders to access financial data, it has increased confidence in the connectors, and we are thrilled with the product!" said Mark.



About Peter MacCallum Cancer Centre

Peter Mac is one of the world's leading cancer research, education, and treatment centres globally and is Australia's only public hospital solely dedicated to caring for people affected by cancer. The centre has over 2,500 staff, including more than 580 laboratory and clinical researchers, all focused on providing better treatments, better care, and potential cures for cancer.

About MAGIQ Software

MAGIQ Software is an international software business focused on delivering the MAGIQ Cloud Platform, consisting of our MAGIQ ERP, MAGIQ Performance, and MAGIQ Documents solutions. MAGIQ Software has over 600 customers worldwide. Our key markets include Local Government, Health and Community Services, Utilities, Education, and Not for Profit. A highly experienced and skilled team of over 90 staff delivers local support and development from Napier, Melbourne, Auckland, Christchurch, and San Diego.



