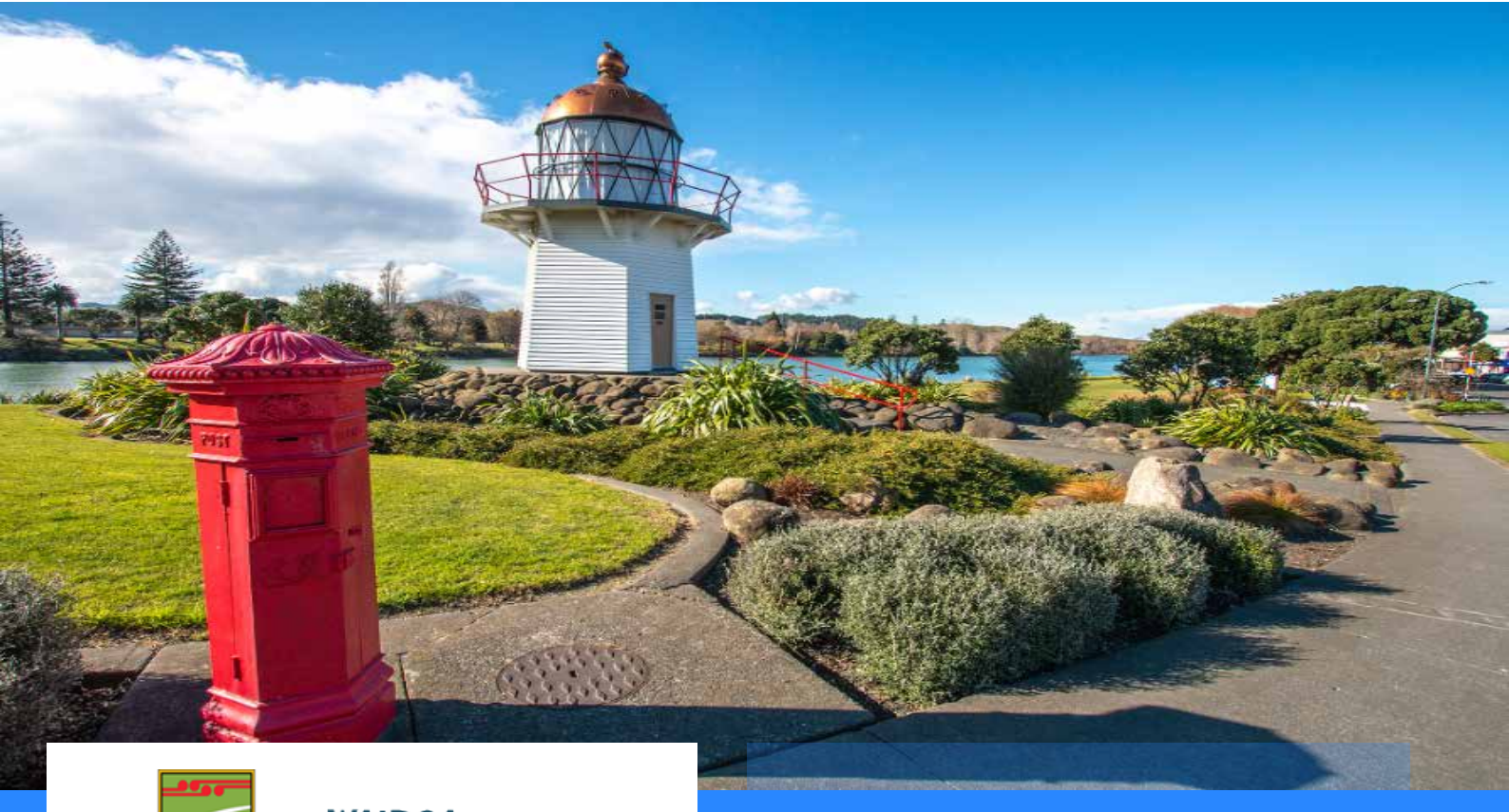


## Wairoa District Council Moves to MAGIQ Cloud



**WAIROA  
DISTRICT COUNCIL**

### About Wairoa District Council

**Local Government** industry

“COVID-19 really brought the remote desktop into focus. We realise that you don’t have to be in the building - if you have a reliable internet connection you can be anywhere.

Moving to the MAGIQ Cloud Platform provides us with the opportunity to genuinely look at our business processes: to streamline them, or to see if there is a better way to complete them.”

Russell McCracken, Information Services  
Team Leader

### The Challenge

Council has a lot of IT infrastructure that is supported well past expected expiration dates. By moving to the MAGIQ Cloud Platform, Council’s infrastructure support responsibilities will be released, allowing staff to concentrate on Council’s IT and Cyber Security Strategic Planning tasks.

### The Solution

Council has chosen to implement the MAGIQ Cloud Platform. The MAGIQ Cloud Platform is a native Cloud, Software as a Service (SaaS) public sector platform designed to meet Council’s financial and legislative requirements within a simple, easy to use Cloud environment.

### The Benefits

The MAGIQ Cloud Platform will transform Council’s business by providing the functionality for a mobile, remote workplace and MAGIQ Software staff will help us to review and improve our business processes.

“As part of the implementation process I note that MAGIQ Software’s Consultants are trained to help and advise us on how we can make business efficiencies. Essentially, the MAGIQ Cloud Platform will help us to transform our business.” [Russell McCracken, Information Services Team Leader](#)

Wairoa District Council was MAGIQ Software’s first customer back in the 1980s when the company was known as **NCS (Napier Computer Systems)**. 40 years later, MAGIQ Software remains embedded as Council’s corporate business system of choice.

Recently, Wairoa District Council strengthened its business partnership with MAGIQ Software by signing an agreement to move to the MAGIQ Cloud Platform.

### Wairoa District Council’s Cloud First Strategy

The New Zealand Government mandate to adopt a cloud-first approach encouraged Council to investigate the prospect of moving to the MAGIQ Cloud Platform and to devise a strategic plan to develop and formalise its policies and procedures.

According to Russell McCracken, the Information Services Team Leader at Council: “We have a lot of IT infrastructure that we have been supporting well past expected expiration dates. By moving to the MAGIQ Cloud Platform our infrastructure support responsibilities will be released, providing us a pathway forward to devise a new architectural framework plan.”

### Benefits of Moving to the Cloud

Moving to the MAGIQ Cloud Platform will enable Council to attract and recruit staff in other geographical locations and will empower staff to work remotely.

“COVID-19 really brought the remote desktop into focus. We realise that you don’t have to be in the building – if you have a reliable internet connection you can be anywhere.

“As a result, we are looking to reduce our office space by promoting working from home and hot desking where appropriate – basically allowing staff to work where they can function at their most productive level. Having purchased a system that is sitting in the Cloud helps to promote that idea and will aid Council in the development of our remote workforce policies.

“The MAGIQ Cloud Platform will support our business continuity plans. And the added advantage of having the mobile app attached to the product will be of major benefit to staff,” claimed Russell.

Wairoa District Council use MAGIQ Software’s finance, regulatory, reporting, budgeting and customer service modules. Council is also looking forward to using the embedded reporting and data functions that are provided with the MAGIQ Cloud Platform. MAGIQ Software will deliver standard APIs that will enable Council to easily connect to their GIS and other third party applications.

MAGIQ Software will also be working with Wairoa District Council to further develop their current GIS open source stack of software. This will provide a geospatial web mapping framework solution to allow Council to create and share maps from a variety of data sources.

### Business Area Champions for the Implementation Process

Council will create business area champions during the implementation process and they will spearhead the product upgrade. The business area champions will be responsible for training and will become well acquainted with the team at MAGIQ Software.

“By creating business area champions, the implementation will focus on a bottom-up mantra, ensuring that the key users of the software are driving the process.

“Moving to the MAGIQ Cloud Platform provides us with the opportunity to genuinely look at our business processes: to streamline them, or to see if there is a better way to complete them.

“This golden opportunity has been widely promoted across Council. We have the opportunity to review and look at our business processes. And as part of the implementation process, I note that MAGIQ Software’s Consultants are trained to help and advise us on how we can make such business efficiencies.

“Essentially, the MAGIQ Cloud Platform will help us to transform our business.

We have quite a bit of history with MAGIQ Software. The relationship is not just a business partnership but a real relationship. We look forward to a careful, considered approach to our Cloud transition. And MAGIQ Software will provide just that.

“We would like to recognise Council’s Chief Executive, Steven May for his support and leadership in the transition to the MAGIQ Cloud Platform”.



**magiqcloud**

## About Wairoa District Council

Wairoa District Council is based in New Zealand’s North Island in the Hawke’s Bay region. The word Wairoa is Māori for ‘long water’ and was named after the river that runs through the town. Early settlement in the area included a whaling station and trading post, dealing largely in flax. In 2016, Rocket Lab established its Orbital Launch Site for its Electron Vehicle. The Electron vehicle is capable of delivering satellites into Low Earth Orbit, using innovative New Zealand technology.

## About MAGIQ Software

MAGIQ Software is an international software business focused on the delivery of the MAGIQ Cloud Enterprise-wide Finance and Administration Platform. MAGIQ Software has more than 550 customers throughout Australia, New Zealand, the USA, the UK, Singapore and South Africa. Key markets include Local Government, Health and Community Services, Utilities, Education and Not for Profit. A highly experienced and skilled team of more than 100 staff deliver local support and development from offices in Napier, Melbourne, Auckland, Christchurch and San Diego.

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