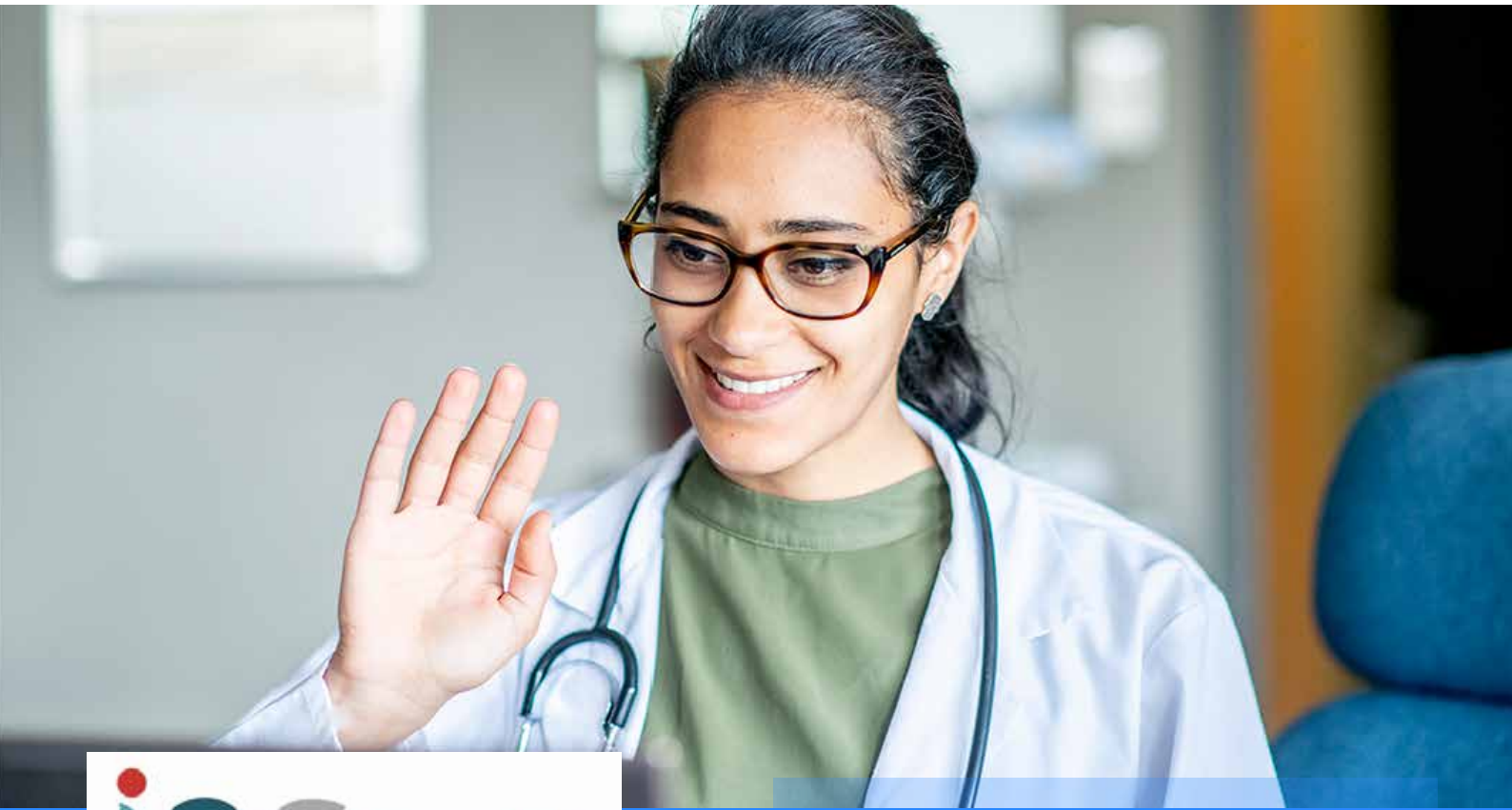


IPC Health Implements MAGIQ Performance



The Challenge

The finance team were working with multiple spreadsheets with no ability to drill down into financial data to provide accurate reporting.

The Solution

IPC Health implemented MAGIQ Performance to reduce their manual efforts and improve their budgeting and financial planning capabilities.

The Benefits

MAGIQ Performance provides access to data in a way that the finance team can drill down and report on it and even look at transaction level data quickly.

About IPC Health

Health industry

450 staff

6 sites in Victoria

"I find MAGIQ Performance absolutely essential. Previously if someone had approached the finance team and asked them for the spend on interpreters and where, it would have been a difficult task. Now it's ready in 20 seconds. Bang, bang and there's your report. People think you're a magical, mystery worker because you can present data in a timely manner, but it's just there! MAGIQ Performance provides us with an automated, centralised system - improving our accuracy and providing swift access to all financial data."

Ian Holland, GM of Finance and Corporate Services

“MAGIQ Performance has saved us time and has made everything more efficient and.. I would feel completely hamstrung without it.” Ian Holland, GM of Finance and Corporate Services.

Over 100 healthcare organisations in Australia are using MAGIQ Performance's financial budgeting, reporting and planning capabilities to track, measure and improve organisational performance and results. MAGIQ Performance delivers easy to use data-driven analysis with powerful drill-down to the transaction level for budget managers.

IPC Health is one of the largest providers of community health services in Victoria. The organisation operates from six sites in Melbourne's West and employs around 450 staff, providing a diverse range of services including medical, dental, allied health, social services and aged care services to the community.

The new General Manager of Finance and Corporate Services Ian Holland, who heads the finance team, was instrumental in implementing MAGIQ Performance into the organisation.

Ian spent 14 years working in various large Victorian healthcare organisations and in his words, felt “completely hamstrung without MAGIQ Performance – so it was the first business case I wrote when I walked in the door.”

IPC Health implemented MAGIQ Performance in 2020 during the COVID pandemic.

Now approximately 23 program managers and financial managers use MAGIQ Performance to view their financial data and report on monthly financial data, build the annual budgets and view and report on payroll data and the Masterfile data against the budget.

When Ian first began working at IPC Health the financial accounting team were using Excel but there was no drill down into the data to different divisions or cost centres. He went from trying to navigate through time consuming Excel spreadsheets with no understanding of what was happening to being able to drill down right down to the transaction level.

“I find MAGIQ Performance absolutely essential. Previously if someone had approached the finance team and asked them for the spend on interpreters and where, it would have been a difficult task. Now it's ready in 20 seconds. Bang, bang and there's your report. People think you're a magical, mystery worker because you can present data in a timely manner, but it's just there! MAGIQ Performance provides us with an automated, centralised system - improving our accuracy and providing swift access to all financial data,” said Ian.

“We only implemented MAGIQ Performance in 2020 so we haven't used all facets of the software yet. We are still fairly centralised with

our budgeting, but we are trying to get to the point where we empower people to update their budgets online. In terms of disseminating budgeting information, it is certainly a lot easier and a lot simpler.

We are currently designing dashboards and portals and will roll them out to all users, so when they login they will go to their special landing page and see whatever month we have updated and a combination of their financial and payroll data. We will also look at designing and scheduling financial reports to staff.”

Key business outcomes

According to Ian, “MAGIQ Performance provides access to data in a way that you can drill down and report on it and even look at transaction level data really very quickly”. Ian describes himself as a very impatient person who doesn't appreciate clunky systems. He has been using MAGIQ Performance every day for 14 years now and couldn't imagine not using it - it is a very useful tool for his role as the head of the finance department.

At present Ian is seeking to hire a finance business partner to manage and enhance MAGIQ Performance and make it more accessible throughout the organisation.

Working with MAGIQ Software

“The whole implementation of MAGIQ Performance was made during covid without a face-to-face meeting. Throughout the project I found the response from MAGIQ Software staff to be quick and the software was implemented within a reasonable timeframe and was made available to us in time for last year's budget setting. It was quite a push to get it done in time for us, so it was very helpful that it was available to us and I was happy with how we got it in and how it was done.”

“In regard to support, I find the interactions via Zoom to be helpful as it allows the consultant to remote into our system and achieve the same result as someone sitting beside you.

During COVID we set up discreet cost centres, and the CEO would ring me and ask how a project is performing – I could provide the data immediately and this allowed decisions to be made quickly in response to the pandemic.

MAGIQ Performance has saved us time and has made everything more efficient and as I said earlier, I would feel completely hamstrung without it.”



magiqcloud

About IPC Health

IPC Health is one of the largest providers of community health services in Victoria. The organisation operates from six sites in Melbourne's West and employs around 450 staff, providing a diverse range of services including medical, dental, allied health, social services and aged care services to the community.

About MAGIQ Software

MAGIQ Software is an international software business focused on the delivery of the MAGIQ Cloud Enterprise-wide Finance and Administration Platform. MAGIQ Software has more than 550 customers throughout Australia, New Zealand, the USA, the UK, Singapore and South Africa. Key markets include Local Government, Health and Community Services, Utilities, Education and Not for Profit. A highly experienced and skilled team of more than 100 staff deliver local support and development from offices in Napier, Melbourne, Auckland, Christchurch and San Diego.

www.magiqsoftware.com

New Zealand +64 6 835 9380 Australia +61 3 9468 9401 US +1 858 333 5523

magiqsoftware