

North Sydney Council



The Challenge

Council's existing financial reporting tools were complex and labour intensive, making it difficult for senior managers to easily access the business data they need for effective decision-making.

The Solution

Council will implement the MAGIQ Performance Suite of reporting, budgeting and corporate dashboard applications to deliver a Council wide, highly accessible and easy to use reporting system.

The Benefits

All Directors, Senior Managers and Project Managers will have instant access to the financial and business information relevant to their operational areas. Highly graphical corporate dashboard facilities will provide staff with easy access to up-to-the minute business data on their desktops, tablets and mobile phones.

About North Sydney Council

Local Government industry

400 staff members

70,000 residents

\$120m annual expenditure

"My goal is to deliver a Council wide reporting system that will allow all Directors, Senior Managers and Project Managers to have instant access to the financial and business information relevant to their operational areas. I'm confident MAGIQ Performance will help us to deliver that."

Warwick Winn, General Manager

“The MAGIQ Software team has a long commitment and really deep experience within the local government market and we feel very comfortable that they understand our business and will provide the support and ongoing product development that we need.”

Garry Ross, Manager Financial Services

North Sydney Council has chosen to implement the MAGIQ Performance Suite from MAGIQ Software to deliver greater transparency and accountability around Council's financial reporting and budgeting processes.

MAGIQ Performance is a sophisticated suite of budgeting, reporting and planning software. Council will initially implement the MAGIQ Performance Reporting, Budgeting and corporate dashboard applications.

North Sydney is located on the northern side of Sydney Harbour, just 3km from the Sydney CBD and is the second largest commercial area in NSW. Council provides services to a population of around 67,000 people within a 10 square kilometre area, which includes two Central Business Districts (CBDs), a number of smaller suburban centres and residential areas.

Warwick Winn, General Manager, North Sydney Council is confident Council will achieve significant business efficiency improvements by implementing the MAGIQ Performance Suite across Council.

“Our current reporting tools are relatively complex and labour intensive and as a result it has been very difficult to achieve a sufficient level of accountability and transparency across the various Directorates,” said Warwick.

“My goal is to deliver a Council wide reporting system that will allow all Directors, Senior Managers and Project Managers to have instant access to the financial and business information relevant to their operational areas. I'm confident MAGIQ Performance will help us to deliver that.”

“MAGIQ Performance provides very sophisticated, highly graphical corporate dashboard facilities and I'm very keen to roll these out across Council. Using the dashboards, staff will have access to up-to-the minute business data on their desktops, tablets and mobile phones making it very easy to access,” said Warwick.

The MAGIQ Performance Suite will integrate directly with Council's Authority core business systems ensuring the business data delivered via MAGIQ Performance is always current and up to date.

Council is currently undertaking a significant Capital Works programme and MAGIQ Performance will allow Project Managers to very easily track the utilisation of funds against budget for their projects.

“This means we can achieve far greater accountability and everyone across Council will be basing their decision-making on current and accurate data,” said Warwick.

According to Garry Ross, Manager Financial Services at North Sydney the ease of use of the MAGIQ Performance Suite was a significant factor in Council's decision-making.

“We needed a reporting and budgeting solution that we were confident all staff would be able to easily understand and use. We also wanted to make sure we could implement the software without introducing a major workload for our IT team. MAGIQ Performance ticked both those boxes,” said Garry.

“The MAGIQ Software team has a long commitment and really deep experience within the local government market and we feel very comfortable that they understand our business and will provide the support and ongoing product development that we need.”



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About North Sydney Council

The North Sydney Council area is located in Sydney's inner northern suburbs, about 3 kilometres from the Sydney CBD. It is the second largest commercial area in NSW comprising two Central Business Districts (CBDs), smaller suburban centres, residential areas, parks and open spaces.

About MAGIQ Software

MAGIQ Software is an international software business focused on the delivery of the MAGIQ Cloud Finance and Administration Platform. MAGIQ Software has more than 500 customers throughout Australia, New Zealand, the USA, the UK, Singapore and South Africa. Key markets include Local Government, Health and Community Services, Utilities, Education and Not for Profit. A highly experienced and skilled team of more than 100 staff deliver local support and development from offices in Napier, Melbourne, Sydney, Auckland, Christchurch and Los Angeles.

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